

QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR ELECTRONICS INDUSTRY

What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

> OS are

performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding



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Introduction

Qualifications Pack- Solar Panel Installation Technician

SECTOR: ELECTRONICS

SUB-SECTOR: Solar Electronics

OCCUPATION: Installation

REFERENCE ID: ELE/Q5901

ALIGNED TO: NCO-2004/ NIL

Solar Panel Installation Technician: Also known as 'Panel Installer', the Solar Panel Installation Technician is responsible for installing solar panels at the customers' premises.

Brief Job Description: The individual at work checks the installation site, understands the layout requirement as per design, assesses precautionary measures to be taken, installs the solar panel as per customer's requirement and ensures effective functioning of the system post installation.

Personal Attributes: The individual must have: ability to work in standing position for long hours, good physical strength to handle solar panels and willingness to work in outdoor settings at varied locations such as roof tops, fields, urban or rural.



Job Details

Qualifications Pack Code	ELE/Q5901		
Job Role	Solar Panel Installation Technician		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Sector	Electronics	Drafted on	24/02/14
Sub-sector	Solar Electronics	Last reviewed on	24/03/14
Occupation	Installation	Next review date	24/03/15

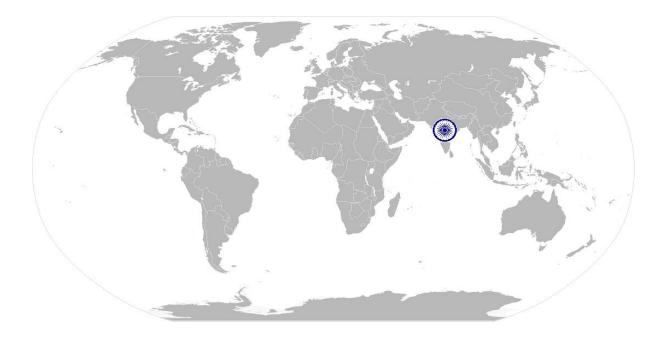
Job Role	Solar Panel Installation Technician
	Also known as 'Solar Panel Installer'
Role Description	Assessing the installation site, understanding the installation pre-requisites, arranging for installation materials, mounting and installing the panels at customer's premises; and ensuring effective functioning of solar energy system after installation
NVEQF/NVQF level	4
Minimum Educational Qualifications	ITI (electrical, mechanical)
Maximum Educational Qualifications	Diploma (electrical, mechanical)
Training	Not Applicable
Experience	Minimum 6 months preferred but not mandatory in equipment installation
Applicable National Occupational Standards (NOS)	 Compulsory: 1. <u>ELE/N5901 Check site conditions, collect tools and raw</u> <u>materials</u> 2. <u>ELE/N5902 Install the solar panel</u> 3. <u>ELE/N9952 Coordinate colleagues at work</u> 4. <u>ELE/N9953 Ensure safety at workplace</u> Optional: Not applicable
Performance Criteria	As described in the relevant OS units





ELE/N5901 Check site conditions and collect tools and raw materials

National Occupational Standard



Overview

This OS unit is about assessing the site conditions where the solar panels would be installed, understanding the customer's requirement and arranging for tools are materials required for solar installation.



National Occupational Standard



ELE/N5901	Check site conditions, collect tools and raw materials
Unit Code	ELE/N5901
Unit Title (Task)	Check Site conditions and collect tools and raw materials for solar panel installation
Description	This OS unit is about assessing conditions at site where the solar panels would be installed, understanding the customer requirement in installation and arranging for tools and raw materials required for solar panel installation
Scope	This unit/ task covers the following:
	Understand the work requirement
	 Check out and assess the site condition
	Understand the installation requirement
	Collect materials required for installation
	Ensure quality material usage and appropriate handling mechanism
Performance Criteria(PC) w.r.t. the Scope
Element	Performance Criteria
Understanding the	To be competent, the user/ individual must be able to:
work requirement	PC1. understand the individual work requirement and areas of operation
	PC2. interact with the supervisor in order to understand the installation targets for
	the day and/or week
	PC3. understand the location of installations and optimise the route planPC4. plan the day's activities and the complete work plan for each installation
	PC5. coordinate with the various departments and persons involved in installation
	operation such as design, logistics, material handling and stores
	PC6. minimise absenteeism and report to work on time
Assessing site	To be competent, the user/ individual must be able to:
conditions	PC7. assess the site level pre-requisites for solar panel installation
	PC8. decide on the type of mounting to be made such as roof top, open fields,
	small spaces PC9. ensure that land is levelled for flat surface mounting
	PC10. decide the type of mounting accessories required for installation as per the
	site condition
	PC11. decide the place of installation and ensure maximum period of sunlight is
	captured in the area
	PC12. ensure that construction is strong to hold solar panel for 20-25 years,
	especially, on roof top
	PC13. inform the customer for any civil construction to be undertaken for installing the panels
Understanding the	To be competent, the user/ individual must be able to:
installation	PC14. understand the location and mounting preference of customers
requirement	PC15. interact with customers and understand the purpose of installation and
	suggest alternatives
	PC16. match the voltage and power output of the type of installation designed and
	losses with customer's requirement

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NOS
National Occupational Standards



ELE/N5901	Check site conditions, collect tools and raw materials
	PC17. inform customers about the approximate time required for installation and
	any requirements during installation
	PC18. get concurrence from the customer on the package of materials to be
	procured for installation based on agreed design
Collecting material	To be competent, the user/ individual must be able to:
for installation	PC19. arrange for and collect the solar panels as per customer's requirement
	PC20. ensure that the quantity of modules / panels match the voltage requirement
	of the system
	PC21. arrange for mounting stands as per design
	PC22. arrange for tools and consumables required for mounting the solar panels
	PC23. decide on the workforce required and arrange for team
	PC24. ensure that only company recommended quality materials are used unless
	specified by customer
Ensuring quality of	To be competent, the user/ individual must be able to:
material and	PC25. ensure all the materials procured are QC passed
handling	PC26. ensure that module is not damaged and the outer glass is not broken
0	PC27. understand the material handling requirement and follow the standard
	operating procedure while moving them
	PC28. cover the glass module with an opaque material to ensure that there is no
	electricity generation before installation
	PC29. ensure standard module handling procedure such as two people should lift a
	module, module should not be carried on head, etc.
	PC30. ensure that modules are stored in a way that it is not damaged by falling or by
	any external disturbance
Knowledge and Unders	
A. Organizational	The individual on the job needs to understand:
Context	KA1. company's policies on: incentives, personnel management
(Knowledge of the	KΔ2 company's code of conduct
	KA2. company's code of conduct
company /	KA3. importance of individual's role in the work flow
company / organization and	KA3. importance of individual's role in the work flowKA4. organisation culture
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NOS
National Occupational Standards



ELE/N5901	Check site conditions, collect tools and raw materials
	 KB11. waste management and disposal procedures and standards KB12. importance of wearing protective clothing and other safety gear while carrying out installation KB13. precautions to be taken while handling different electrical and mechanical products
Skills (S)	
A. Core Skills/	Reading and writing skills
Generic Skills	The individual on the job needs to know and understand how to:
	SA1. read product and equipment manuals, installation manuals, etc.
	SA2. read warnings, instructions and other text material on product labels,
	components, etc.
	SA3. fill in job completion form after installation activities have been completed
B. Professional Skills	Using tools and machines
	The individual on the job needs to know and understand:
	SB1. purpose and specification of tools used in maintenance activity
	SB2. how to operate/use different tools such as screw driver, inspection fixtures,
	wire cutter, pliers, tester, spanner, etc.
	SB3. how to handle tools and equipments and maintain them in a good condition
	Interpersonal skills
	The individual on the job needs to know and understand:
	SB4. how to interact with supervisor to understand the daily production target
	SB5. how to interact with co workers in order to co ordinate work processes





ELE/N5901 Check site conditions, collect tools and raw materials

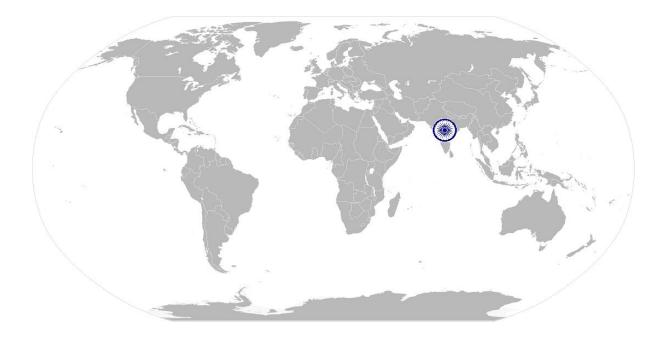
NOS Code	ELE/N5901		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Electronics	Drafted on	24/02/14
Industry Sub-sector	Solar Electronics	Last reviewed on	24/03/14
		Next review date	24/03/15





Install the solar panel

National Occupational Standard



Overview

This OS unit is about mounting and installing the solar panel at the customer premises. It also includes connecting the solar panels with the inverters and ensuring the functioning of solar power system.





ELE/N5902	Install the solar panel
Unit Code	ELE/N5902
Unit Title (Task)	Install the solar panel
Description	This OS unit is about mounting and installing the solar panel in the customer premises. It also includes connecting the solar panels with the inverters and ensuring the functioning of solar power system.
Scope	This unit/ task covers the following:
	 Understand the installation and material usage procedure
	 Assess mounting requirements
	 Install the solar panel
	 Connect the system and check for functioning
	 Report and document completion of work
	Follow quality and safety procedures
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Understanding	To be competent, the user/ individual must be able to:
installation and	PC1. understand the customer requirement on installation PC2. ensure that all appropriate materials are available during installation time
material usage procedure	PC2. ensure that all appropriate materials are available during installation timePC3. ensure that the installation meets the local building rules and regulations
p	PC4. ensure to disconnect PV module from any electric sources such as batteries,
	inverters, etc., before working on the module
	PC5. check that the module is defect free before installing
	PC6. ensure to take specified measures such as fire resistance, corrosion resistance for the module during installation
Assessing mounting	To be competent, the user/ individual must be able to:
0 1 0	PC7. understand the type of mounting and other accessories required
	PC8. assess the degree of inclination and angle of tilt of PV module for the specific
	area, locality or region to enable the system absorb maximum annual sunlight
	PC9. ensure that sunlight falls perpendicular to the PV module to absorb maximum energy
	PC10. ensure that panels are mounted in a place where there is no shade at any
	time of the year
	PC11. ensure that mounting is strong to withstand wind, rain, etc.
	PC12. ensure that any special construction requirement for mounting is done by
	following acceptable quality standards, especially, in rooftop installations PC13. use approved tools for mounting
	PC14. set the mounting fixture firmly at the desired location
Installing the panel	To be competent, the user/ individual must be able to:
	PC15. remove packaging of the solar panel carefully
	PC16. handle the panels carefully without damaging the material PC17. take safety measures and wear protection gear such as gloves to avoid shock
	/ injuries while handling modules
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ELE/N5902	Install the solar panel
	PC18. cover the module with opaque material while installing to avoid any current
	generation
	PC19. ensure that junction box in covered
	PC20. do not disturb or disassemble any part of the module part during installation
	PC21. take necessary precautions for fire resistance of modules
	PC22. use recommended material of solar cable and plugs for electrical connection
	PC23. Install spare fuse to avoid any short circuits as per company policy
	PC24. mount the module on the fixture with the mounting rails using bolts and nuts
	PC25. ensure that the panels are mounted firmly
Connecting the	To be competent, the user/ individual must be able to:
system and check for	PC26. use the cables to connect multiple PV modules in combination to generate
functioning	the desired voltage and current
	PC27. choose type of connection, i.e., series or parallel, as per design
	PC28. use recommended cable to generate maximum voltage
	PC29. Check the maximum system voltage as per the installation and follow
	adjustment measures accordingly to match output requirement
	PC30. ensure that the modules are grounded as specified
	PC31. connect the system and check for functioning
	PC32. escalate for any issues faced during the functioning of the system
Completing the work	To be competent, the user/ individual must be able to:
1 0	PC33. clean the work area after completing the installation activity
	PC34. remove all the tools, consumables used from the installation area
	PC35. fill in the job completion form and get the signature of the customer
	PC36. inform customers about maintenance of solar panels and procedure for
	cleaning of solar panels
	PC37. follow company standards in documentation of installation activities
	performed
Following quality and	To be competent, the user/individual must be able to:
safety procedures	PC38. remove any metals or jewellery to avoid possibility of current shock during
	installation activity
	PC39. wear all safety gears such as work shoes, cotton gloves, goggles while carrying
	out installation activities
	PC40. take specified precautionary measures while handling electrical system
	PC41. keep work area clean and organised
	PC42. adhere to relevant health and safety standards
	PC43. dispose off any waste materials in accordance with safe working practices and
	procedures
Knowledge and Unders	standing (K)
B. Organizational	The individual on the job needs to understand:
Context	KA1. company's policies on: incentives, personnel management
(Knowledge of the	KA2. company's code of conduct
(Informedge of the	
company /	KA3. importance of individual's role in the work flow
company /	
company / organization and	KA3. importance of individual's role in the work flow

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National Occupational Standards



ELE/N5902	Install the solar panel	
its processes)	KA7. company's different department and concerned authority	
	KA8. company's installation policy	
	KA9. company's customer support policy	
B. Technical	The individual on the job needs to know and understand:	
Knowledge	KB1. basics on solar energy system and power generation	
	KB2. solar energy system components such as panels, batteries, charge controllers,	
	inverters	
	KB3. significance of volts, amps and watts: series and parallel connection	
	KB4. handling procedure for solar panels	
	KB5. energy storage, control and conversion	
	KB6. basic electrical system and functioning	
	KB7. mechanical equipment and their functioning	
	KB8. maintenance procedure of equipment	
	KB9. voltage requirement of various equipment	
	KB10. panel mounting and inclination and angle of tilt	
	KB11. placement of solar panel mounting	
	KB12. sunlight and direction assessment	
	KB13. site surveying methods and evaluation parameters	
	KB14. tools involved in installation of system	
	KB15. basic electrical engineering and circuitry	
	KB16. quality and process standards	
	KB17. occupational health and safety standards and waste management procedures	
	KB18. importance of wearing protective clothing and other safety gear while	
	carrying out installation activities	
	KB19. precautions to be taken while handling different electrical and mechanical	
	products	
Skills (S)		
C. Core Skills/	Reading and writing skills	
Generic Skills	The individual on the job needs to know and understand how to:	
	SA1. read product and equipment manuals, installation manual, maintenance	
	reports etc.	
	SA2. read warnings, instructions and other text material on product labels,	
	components etc.	
	SA3. fill in job completion form after installation activity is completed	
D. Professional Skills	Using tools and machines	
	The individual on the job needs to know and understand:	
	SB1. how to operate/use screw driver, inspection fixtures, wire cutter, pliers, tester,	
	spanner, etc.	
	SB2. how to use tools for panel mounting	
	Interpersonal skills	
	The individual on the job needs to know and understand:	
	SB3. how to interact with co workers in order to co ordinate work processes	
	SB3. now to interact with co workers in order to co ordinate work processes SB4. how to interact with supervisor to understand the daily target	





ELE/N5902	Install the solar panel		
	Reflective thinking		
	The user/individual on the job needs to know and understand how:		
	SB5. to improve work processes		
	SB6. to reduce repetition of errors		
	Decision making		
	The individual on the job needs to know and understand:		
	SB7. how to report potential areas of disruptions to work process		
	SB8. when to report to supervisor and when to deal with a colleague depending on the type of concern		





Install the solar panel

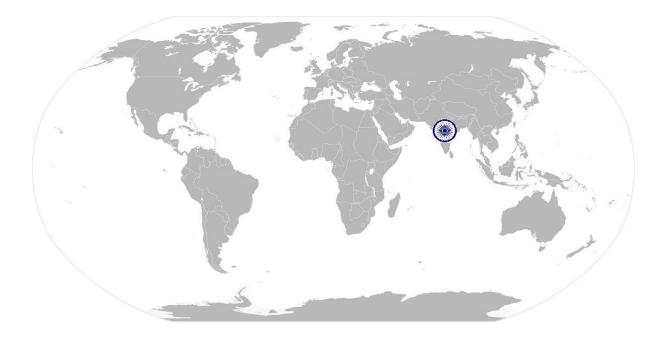
NOS Code	ELE/N5902		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Electronics	Drafted on	24/02/14
Industry Sub-sector	Solar Electronics	Last reviewed on	24/03/14
		Next review date	24/03/15





Coordinate with colleagues at work

National Occupational Standard



Overview

This unit is about the individual's level of communication and coordination with colleagues and other departments within the organisation. It also describes about how an individual interact with the team to achieve desired workflow.



ELE/N9952	Coordinate with colleagues at work		
Unit Code	ELE/N9952		
Unit Title (Task)	Coordinate with members at work		
Description	This OS unit is about communicating with the co workers during work to achieve the desired output in the workflow.		
Scope	This unit/ task covers the following:		
	Interact with supervisor or superior		
	Coordinate with colleagues		
Performance Criteria(P	PC) w.r.t. the Scope		
Element	Performance Criteria		
Interacting with	To be competent, the user/individual must be able to:		
supervisor	PC1. understand and assess work requirements		
	PC2. understand the targets and incentives		
	PC3. understand new operating procedures and constraints PC4. report problems in the field		
	PC5. resolve personnel issues		
	PC6. receive feedback on work standard d customer satisfaction		
	PC7. communicate any potential hazards at a particular location		
	PC8. meet given targets		
	PC9. deliver work of expected quality despite constraints		
	PC10. get trained on latest technologies and updates		
	PC11. receive positive feedback on behaviour and attitude shown during		
	interaction		
Coordinating with	To be competent, the user/ individual must be able to:		
colleagues	PC12. interact with colleagues from different functions and understand the nature		
	of their work		
	PC13. receive materials from tool room or stores; deposit faulty modules and tools		
	to stores PC14. pass on work allocation to colleagues in a respective geographical area		
	PC15. share work according to competency and capability		
	PC16. assist colleagues with resolving field problems resolve conflicts and achieve		
	smooth workflow		
	PC17. follow the company policy during cross functional interaction		
Knowledge and Unders	standing (K)		
A. Organizational	The individual on the job needs to know and understand:		
Context	KA1. company's policies on: incentives, delivery standards, and personnel		
(Knowledge of the	management		
company /	KA2. importance of the individual's role in the workflow		
organization and	KA3. reporting structure		
its processes)			
	15		



ELE/N9952	Coordinate with colleagues at work		
B. Technical	The individual on the job needs to know and understand:		
Knowledge	KB1. how to communicate effectively		
	KB2. how to build team coordination		
Skills (S) [Optional]			
A. Core Skills/	Teamwork and multitasking		
Generic Skills	The individual on the job needs to know and understand how:		
	SA1. to complete installation on time and as per quality standards specified		
	SA2. to work as a team member for achieving smooth workflow and a satisfied		
	customer		
	Communication skills		
	The individual on the job needs to know and understand how:		
	SA3. to clearly communicate installation and design instructions to team		
	SA4. to clearly communicate customer's requirements		
	SA5. to communicate the constraints and quality requirements to team		
B. Professional Skills	Decision making		
	The individual on the job needs to know and understand:		
	SB1. how to report potential areas of disruptions to work process		
	SB2. when to report to supervisor and when to deal with a colleague depending		
	on the type of concern		
	Reflective thinking		
	The individual on the job needs to know and understand:		
	SB3. how to improve work process		
	Critical thinking		
	The individual on the job needs to know and understand:		
	SB4. The spot process disruptions and delays		



Coordinate with colleagues at work

NOS Code	ELE/N9952		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
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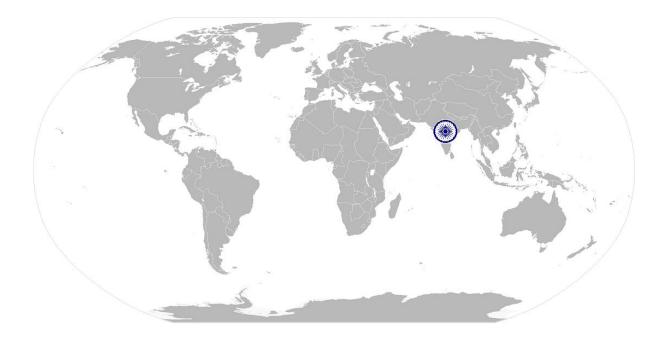






Ensure safety at workplace

National Occupational Standard



Overview

This unit is about the individual's effort to maintain safety in the workplace and avoid any hazards during the work.

National Occupational Standards



ELE/N9953

Ensure safety at workplace

Unit Code	ELE/N9953			
Unit Title (Task)	Ensure safety at workplace			
Description	This OS unit is about maintaining safety in the workplace and avoid any work related hazards.			
Scope	This unit/ task covers the following:			
	 Follow standard safety procedures while handling an equipment Participate in company's safety drills and workshops 			
Performance Criteria(P	PC) w.r.t. the Scope			
Element	Performance Criteria			
Following safety measures Participating in drills and workshops	 To be competent, the user/ individual must be able to: PC1. comply with safety procedures followed in the company PC2. take adequate safety measures while handling hazardous materials or tools PC3. take necessary measures while handling electrical equipment PC4. escalate matters about hazardous materials or things found in the premises PC5. follow appropriate material handling procedures to avoid any damages and injuries PC6. use safety materials such as gloves, goggles, masks, helmets, etc. PC7. undertake adequate safety measures while on work to prevent accidents PC8. ensure zero accidents in work PC9. avoid damage of components due to negligence in ESD procedures PC10. ensure no loss for company due to safety negligence To be competent, the user/ individual must be able to: PC11. participate in regular safety drills for being prepared in the event of a fire or natural calamity PC12. help others during the drill or calamity PC13. administer basic first aid PC14. participate in company organised games and fitness sessions such as yoga, etc. PC15. develop good posture for working so that long term health problems do not arise 			
Knowledge and Unders	standing (K)			
A. Organizational Context (Knowledge of the company / organization and its processes)	 The individual on the job needs to know and understand: KA1. company's policies on: incentives, delivery standards, and personnel management KA2. company occupational safety and health policy followed KA3. company emergency evacuation procedure KA4. company's medical policy 			





National Occupational Standards

ELE/N9953	Ensure safety at workplace		
B. Technical	The individual on the job needs to know and understand:		
Knowledge	KB1. how to maintain the work area safe and secure		
	KB2. how to handle hazardous material		
	KB3. how to operate hazardous tools and equipment		
	KB4. emergency procedures to be followed such as fire accidents, etc.		
Skills (S) [Optional]			
A. Professional Skills	Handling safety equipments		
	The individual on the job needs to know and understand:		
	SB1. the purpose of using safety materials such as gloves, etc.		
	SB2. how to use safety equipments such as fire extinguisher during fire accidents		





Ensure safety at workplace

NOS Code	ELE/N9953		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
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		Next review date	24/03/15



Keywords /Terms	Description	
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.	
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.	
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.	
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or an area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.	
Sub-function	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.	
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.	
Occupational Standards (OS)		
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.	
National Occupational Standards (OS)	NOS are occupational standards which apply uniquely in the Indian context.	
Qualifications Pack (QP)	P) QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.	
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'	
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.	
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.	
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.	
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.	
Organisational Context		
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.	



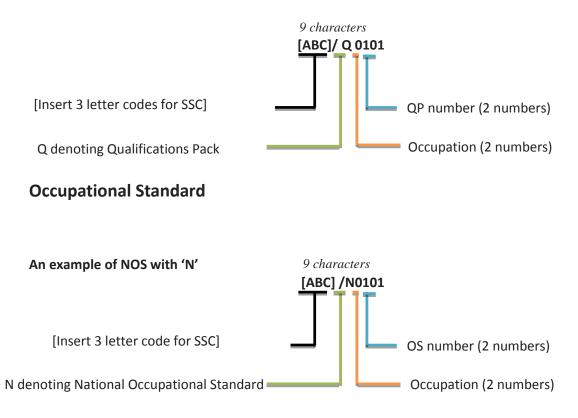
Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.	
Keywords /Terms	Description	
NOS	National Occupational Standard(s)	
NVQF	National Vocational Qualifications Framework	
NSQF	National Qualifications Framework	
NVEQF	National Vocational Education Qualifications Framework	
QP	Qualifications Pack	
	Skills Keywords /Terms NOS NVQF NSQF NVEQF	



<u>Annexure</u>

Nomenclature for QP and NOS

Qualifications Pack





The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Passive Components	01 - 10
Semiconductors	11 - 20
PCB Manufacturing	21 - 30
Consumer Electronics	31 - 40
IT Hardware	41 - 50
PCB Assembly	51 - 55
Solar Electronics	56 - 60
Strategic Electronics	61 - 65
Automotive Electronics	66 - 70
Industrial Electronics	71 - 75
Medical Electronics	76 - 80
Communication Electronics	81 - 85
PCB Design	86 - 90
LED	91 - 95

Sequence	Description	Example
Three letters	Industry name	ELE
Slash	/	/
Next letter	Whether Q P or N OS	Q
Next two numbers	Occupation code	01
Next two numbers	OS number	01